

Ten Step Online Pothole Reporting Process

1. Google Derbyshire County Council potholes
2. Click on the 'Report a pothole' icon
3. Hit Login or Continue without an account link
4. Read the Privacy information, or just press continue
5. Takes you to 'Road Condition' page which then provides options about exactly where the pothole is positioned in the road e.g. in tyre track/centre and asks what type of road it is, e.g. single track
6. It then gives you pothole size and depth of hole options to click, then takes you to
7. Location: You can read or scroll past the six-step explanation or just keep clicking on the map to zoom into exactly where the pothole it is on the road, e.g. 5 metres from entrance to Bank Top Farm on Squashly/Squashley Bank
8. You're then asked for optional contact details, which if given will provide acknowledgement
9. The final step is a summary of what you've clicked prior to submission
10. You'll then get an immediate email with reference number allowing you to track your enquiry

Be careful out there!